

SPA RECEPTIONIST

Position: Spa Receptionist (1 x Full-Time and 1 x Part-Time)

Department: Spa

Reference: MP0102

Ref: SR0103

We are seeking to recruit two Thai Spa Receptionists one full-time and one part-time. Applicants must be customer-focused and have an eye for detail. The successful candidates will be the first point of contact for guests in the Thai Spa both in person and on the telephone and will provide a positive and welcoming experience. You will check guests in and out, take bookings and deal with guest enquires, proactively upsell spa products in addition to taking payments and spa attendant duties.

The successful candidates will demonstrate:

- Excellent customer services skills.
- Outstanding communication skills.
- Proficiency for IT Skills to include email and in house IT systems.
- A professional approach.
- Relevant prior experience in a similar role.
- Strong team working skills.

Shift patterns for these roles are over the period Monday to Sunday working shifts from 07:30am to 21.00pm

INTERESTED IN APPLYING?

Please email your contact details and CV to: hr@loughernerresort.com