

FOOD & BEVERAGE ATTENDANT

JOB DESCRIPTION

Monday to Sunday (Rota basis) working a mix of morning, afternoons and evenings.

Main responsibilities will include:

- Creating memorable experiences for our guests
- Ensuring guests are served in a prompt and professional manner at their tables
- Ensuring guests food and beverage orders are taken and served in a timely manner
- Clearing and cleaning tables
- Being fully conversant in serving cocktails, drinks and food to the resort standards
- Handling complaints in a timely and efficient manner
- Ensuring that licensing laws, health and safety legislation is adhered to

Applicants Must:

- Be fluent in spoken and written English
- Excellent organisational skills
- Excellent Customer Service Skills
- Excellent communications and interpersonal Skills
- Proven ability to respond positively to a pressurised environment and adopt a can do and positive approach to problem solving
- An interest in hospitality or previous bar or waiting experience

Desirable Requirements:

- Previous relevant experience in a similar role within the hospitality industry is preferred.

Employee Benefits of working within the Lough Erne Resort include:

- Competitive salaries
- In-house and external training courses provided
- Staff meals provided, free of charge
- Items of staff uniform provided, free of charge
- Free car parking
- Staff discount for accommodation, restaurant, spa and golf services

Job Type: Permanent