

# CONFERENCE & BANQUETING SUPERVISOR

**JOB TITLE:** Conference and Banqueting Supervisor

**REPORTING TO:** Conference and Banqueting Manager

## **ROLE OUTLINE:**

Lough Erne Resort is seeking to recruit a supervisor for their conferencing and banqueting department. The ideal candidate will reflect the ethos of the resort through passion for customer service and professionalism.

## **The main responsibilities for this position include:**

- Delivering memorable dining experiences to our guests
- In the absence of the manager ensuring the seamless running of the department
- In the absence of the manager overseeing the daily operation and delegation of tasks to team members
- Carrying out as required the departmental briefing sessions
- Other responsibilities will include motivating the team and carrying out training with team members on departmental standards

## **The Person:**

- You will have a hands on approach with a high level of enthusiasm for the hospitality industry
- Have previously worked as a senior team member or senior waiter / waitress
- Have excellent communication and interpersonal skills
- Have a high level of attention to detail
- Strong customer service experience
- The ability to work in a fast paced food environment
- Have a high standard of personal presentation and professionalism.
- Will have a good knowledge of food and wine
- Shifts for these positions will include working both mornings and evening over the period Monday to Sunday.

## **INTERESTED IN APPLYING?**

Please email your contact details and CV to: [hr@loughernereresort.com](mailto:hr@loughernereresort.com)