

CASUAL HOUSEKEEPING ATTENDANTS

JOB DESCRIPTION

The beautifully appointed Lough Erne Resort is seeking to recruit casual hours housekeeping attendants to clean rooms and lodges at the resort. Shifts for these positions will include working morning and evening over the period Monday to Sunday.

Main responsibilities will include:

- Cleaning, dusting, vacuuming and mopping approximately 9 / 10 rooms per day
- Ensuring that the highest possible standard of cleanliness is achieved, supplies are replenished, and that our guests are made to feel at home
- Creating renowned memorable experiences for all our guests
- Keeping the housekeeping service area, cupboards and guest corridors clean and tidy
- Reporting defects in the room, to ensure that our standards remain at the highest level
- Assisting the Housekeeping team to ensure efficiency and seamless service

Applicants Must:

- Provide a high standard of cleaning e.g. vacuuming, dusting, polishing etc in line with five star service delivery requirements.
- Have an excellent work ethic and be hardworking with a positive attitude towards their work
- Assist in ensuring that our standards of service are met. Attention to detail is a necessity.
- Anticipate guests needs and ensure that service is provided to the level they require and beyond their expectations
- Possess excellent communication and interpersonal skills
- Be courteous and focused on providing a consistently high standard of service
- Have the ability to work on their own initiative as well as part of a team
- Be flexible and have a 'can do' approach
- Have excellent presentation, organisational and interpersonal skills.
- Any other duties designated within the accommodation department.

Desirable Requirements:

- Previous relevant experience of cleaning to quality standards in a similar role within the hospitality industry is preferred.

Employee Benefits of working within the Lough Erne Resort include:

- Competitive salaries
- In-house and external training courses provided
- Staff meals provided, free of charge
- Items of staff uniform provided, free of charge
- Hotel car available for transport to work, to & from Enniskillen
- Free car parking
- Staff discount for accommodation, restaurant, spa and golf services

Job Type: Part-time